

## **Managed Extended Detection and Response**

Limit the impact of cyber threats by adding 24/7 security operations

#### The challenge

The cyber-threat landscape increases in scale and complexity every year, with many businesses finding it too difficult to protect themselves against the inevitable attack and aftermath. Why is it so hard? We believe it comes down to four factors:

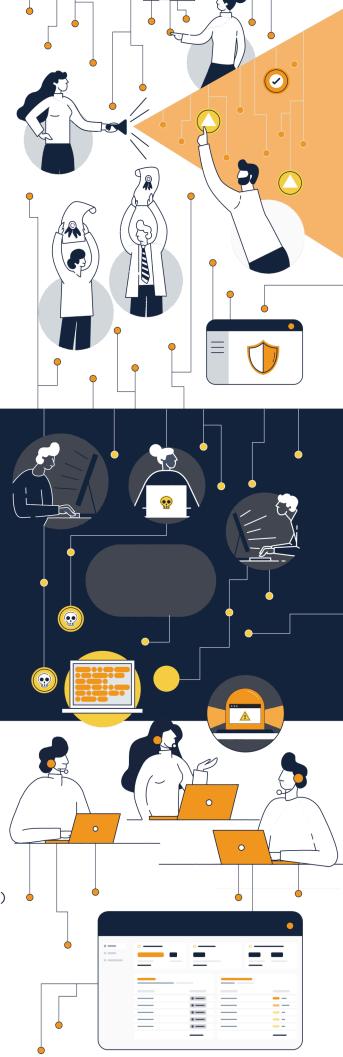
- Lack of visibility Potential threats might go undetected allowing an attack to surface.
- Complexity Cyber security solutions can be complex to implement and maintain, requiring specialised knowledge and resources.
- Limited resources In-house IT departments lack resources or specific expertise to manage their own cyber security.
- Rapidly changing threat landscape Businesses cannot keep up with the constantly evolving threat landscape.

#### The solution

We protect you from the inside-out and the outside-in, providing a 24/7 Managed XDR solution, using knowledge and expertise to swiftly identify and contain your cyber threats. But there is so much more:

#### **Features**

- Managed Extended Detection and Response (Managed XDR)
- 24/7 Security Operations Centre (SOC)
- Attack Surface Scanning
- Threat Hunting
- Incident Response
- Management Reporting



#### **Features**



#### **Managed XDR**

State-of-the-art and designed to monitor end-point and cloud activity in real-time, we help detect, investigate and react to security threats on endpoint devices such as computers, laptops, servers and cloud environments, such as Microsoft 365.

### 24/7 Security Operations Centre (SOC)

Our SOC is the nerve centre where our 24/7 security team, made up of seasoned experts, monitor, respond to and mitigate security threats and incidents. Think of us as an extended part of your team.

#### Attack Surface Scanning

Using human expertise and a state-of-the art security set-up, we set out to make your cyber security as watertight as it possibly can be. We continuously scan your attack surface and reach out when a critical vulnerability is identified so you are on the front foot.

#### **Threat Hunting**

Our threat intelligence analysts assess numerous different sources, building custom-made hunts, to first interpret the vulnerability to your system, then offer advice on mitigating the threat (including zero-day threats).

#### Incident Response (IR)

Even when out of hours and at your most vulnerable, you have best-in-class experts covering your back and ensuring business continuity. Managed XDR includes 4 hours of direct incident support by Eye Security's IR Team, available 24/7 by phone, email and on-site.

## Eye Anti-Spoofing Tool (EAST)

EAST is our advanced cybersecurity solution for combating Microsoft login page spoofing. It operates during sign-in by using a custom CSS file to distinguish between legitimate and malicious pages, adding a visual clue to the user that acts as an alert.

#### **Eye Assist**

Protecting your business starts with the right support. With every Eye Security plan, alongside annual customer reviews you get direct access to expert cyber security help and advice whenever you need it with Eye Assist. Whether you're facing a potential threat, seeking best practices, or you just need a quick answer, our team is here to guide you with fast, reliable, and tailored support.

#### The Eye Portal

You want easy, understandable recommendations.
Luckily, we have the Eye portal to guide you with an intuitive interface for you to promptly do what's necessary, covering areas such endpoint and 2FA coverage as well as suggestions on how to improve cyber resilience.

## Get started with Managed XDR in 24 hours:

1.

Intake and Assessment. Onboarding is made easy using an online platform. We can then assess your cyber security posture and coordinate the incident response plan during an intake meeting with internal and external stakeholders.

#### 2.

Deployment. Our Managed XDR service is deployed and you are monitored within hours, with a proven non-intrusive deployment strategy.

#### 3.

That's it! Our agents are active. We'll check in during onboarding, to see that things are going smoothly and 2 months after, we'll hold a cybersecurity review, where we get to work further reducing your attack surface.

#### Benefits of Managed XDR

Agnostic

We integrate with best-of-breed endpoint security vendors:







#### **Partner Alignment**

We align with IT service partners (MSPs) to make sure the deployment is done properly.

#### Monitoring

We monitor all systems, such as Windows, Linux and Mac as well as cloud environments (Microsoft and Google).

#### **Active Managed Response**

Our in-house Incident response team responds to active threats and provides full support until the incident is closed.

#### Support

We proactively support you and are there to respond to attacks 24/7.

#### Expert advice

We offer an annual meeting, further analysing internal and external data sources to improve cyber resilience.

# Why businesses choose Eye Security

- 1 Affordable state-ofthe-art cybersecurity for all business sizes.
- 4 Complete incident ownership and transparent reporting.
- 2 Seasoned experts swiftly responding to digital threats.
- Easy-to-understand insights for improved security.
- 3 Unburdened IT teams, leveraging our access to systems and data.
- 6 Insurance-backed protection ensures comprehensive attack coverage.



## Take these six steps to better manage your cyber risk

Cyber risk is seen as one of the biggest threats to businesses. To minimise the chance of a cyber attack, it's important to make your company more resilient. Here are six steps to get you started:



#### Multi-factor Authentication (MFA)

Multi-factor authentication is a must for anyone accessing your network on any device.



#### Regular Updates and Patching

Critical security patches protect your business from attacks by correcting known vulnerabilities within your software.



#### Secured Backups and Recovery

Backup solutions are critical for your company. In the event of an attack, your business will be able to use its system backup as opposed to paying out for a costly ransom.



#### Tested Incident Response Plan

While the goal is to never experience cyberattacks, it is important to prepare for an incident so you can reduce impact.



#### **Employee Awareness Training**

Regular employee awareness training can help educate team members to recognise scams such as email phishing, and act appropriately.



### System & Cloud Security Configuration Hardening

Your workstations, servers and cloud need to have specific security & configuration best practices enabled.

#### More information?

Eye Security offers an affordable total package to make your cyber risk immediately manageable. If you would like to explore how cyber resilient you are today, please scan here:

